

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### QUESTION #1 - PREFERRED SOURCES OF INFO ABOUT CITY

- i. Posted public notices in affected area
- i. Annual reports & Barometer some times
- i. OPB announcements
- i. Special mailing
- i. radio
- i. civic outreach
- i. GT Website
- i. Information line (phone) recording
- b. best
- i. Direct mail
- i. "The City" is the only one I notice but I barely read it.
- i. More facts less opinion in GT (no, not a preferred source)
- i. OSU events calendar
- i. Podcast; direct emails (i.e. listserv)
- i. Talking with friends
- i. Our Town directory
- i. radio
- i. word of mouth
- i. emails
- g. comment corner

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### QUESTION #1 - PREFERRED SOURCES OF INFO ABOUT CITY, CONT'D

- i. Sustainability coalition
- i. Bulletin board displayed at the library
- i. Wheelchair access
- i. water guide
- i. South Corvallis neighborhood email list
- i. Library newsletter
- i. Radio reporting
- i. school newsletters (not a preferred source)
- i. contacting staff directly
- a. try vol. (sic) e-mail
- i. City council members should meet with residents in their wards to talk about City issues - 3 to 4 x yr
- i. Internet
- d. don't get this channel
- e. when in "the city"
- f. did not think about
- i. Ward of the month & CCTV

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### **#2 - DO YOU KNOW ENOUGH ABOUT CITY GOV'T?, CONT'D**

Planning and budget (would like to know more)

(For now know enough)

but would need to take the time to learn more (would like to know more)

I need more time to read more.

2 (but don't have time!)

Should know more but don't have time ☹

Can never know enough!

city should be more developmentally friendly

### **QUESTION #3 - VALUE OF LIBRARY SERVICES**

g. audio books (very valuable)

g. computer system at the library is not good.

g. books on disk (very valuable)

a. there are enough (More self check out machines - not valuable)

g. more movies/video games (very valuable)

g. more user friendly (very valuable)

g. childrens (sic) cultural programs

g. keep up on books & magazines

g. longer hours (very valuable)

g. children's programs (very valuable)

g. easier access to speaking to a person when telephoning.

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### QUESTION #3 - VALUE OF LIBRARY SERVICES, CONT'D

- g. Drop off box via car (very valuable)
- c. books on CDs (somewhat valuable)
- g. regular books (very valuable)
- g. work to pay off fines (adult)
- g. free parking remove meters (very valuable)
- g. literary events (very valuable)
- g. childrens book clubs (very valuable)
- b. won't work
- g. faster reshelving of returned books & videos might reduce amt. of holds. Stop computer holds on books that are IN the library! Patron should come in & get it off the shelf & not use expensive staff time looking for books. "Lazy patrons"
- g. Investor info = Value Line, etc. (very valuable)
- c. mp3 audio books downloadable (somewhat valuable)
- g. bilingual read stories & books (very valuable)
- a. biased! (~~More~~ self check out machines)
- g. more new books & videotapes or DVD's (very valuable)
- g. online catalog (very valuable)
- g. improve the library computer "mouses" so they don't jump around on the monitors. The signal is not smooth acting.
- g. Reference desk assistance & book sales (very valuable)
- g. infant/toddler reading (very valuable)
- g. children's programming

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### **QUESTION #3 - VALUE OF LIBRARY SERVICES, CONT'D**

- g. bringing books to retirement centers such as Stoneybrook (very valuable)
- d. we have an iMac. These classes never apply to Apple products.
- g. books on CD's - more selection
- g. all services (very valuable)
- g. children's programs (very valuable)
- g. more large print book & catalog for large print (very valuable)
- g. out door drive up book drop off 24 hr (very valuable)
- a. teach people how so they will use (very valuable)
- g. wireless (very valuable)
- g. interlibrary loan. Downloadable audio/music. Expanded Spanish language materials of all kinds, including Spanish instructional programs.
- g. Meeting room information distribution (very valuable)
- f. for Mac (very valuable)
- g. no censoring. No banned books. No net nany (sic)
- g. Toy library (very valuable)
- g. we stopped using the Library when the homeless moved in
- g. 15 min free parking zone (very valuable)
- g. more programs for toddlers & preschool age i.e. puppet shows
- g. more DVDs
- a. I'd rather have a person help me (not valuable)
- g. more drop-off boxes - like a drive-up one at library.

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### QUESTION #3 - VALUE OF LIBRARY SERVICES, CONT'D

- g. More French language resources
- g. continuing to be a public service, run by the city and paid for by taxation (no privatization)
- g. childrens (sic) audio books (very valuable)
- g. internet access on computers
- g. community literature table
- g. hours of operation (very valuable)
- g. reference desk (very valuable)
- g. praise & celebration of great library!
- g. copy machines, books, information desk (very valuable)
- g. more than 1 person to check you out, especially to pick up holds.
- a. Yes, yes, yes (very valuable)
- g. longer hours, free parking, more computers, remove the porn. Albany doesn't allow porn.
- g. more books
- f. more choices (somewhat valuable)
- g. youth programs (very valuable) \* early literacy \* library outreach to youth & teens
- g. more books more copies
- g. good hours & inventory
- g. drop off boxes (bring them back)
- d. Mac (very valuable)
- g. we like real people

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### **QUESTION #3 - VALUE OF LIBRARY SERVICES, CONT'D**

- g. CDs & DVDs that & security. Check out are usually scratched. Why can't users be more responsible? How many materials go missing each year?
- g. Increased hours (very valuable)
- g. expand music & movie collection
- g. a way to pay fines without coming into library (very valuable)
- d. we have a community college
- g. MAC compatible (very valuable)
- g. more books & magazines
- g. I use the Valley Library
- g. more cashiers. Open drive- up boxes (always closed!)
- g. long term (4 month) audio loans to use during travel in retirement (very valuable)
- g. Don't go to library
- g. More Spanish resources - books, books on tape
- g. more book group resources (e.g. copies of featured books)
- g. free parking at library (very valuable)
- g. book sales (very valuable)
- g. (Never used for opinion basis)

### **QUESTION #4 - RECREATION OPPORTUNITIES**

- \* we don't, but when our kids were younger, we did
- or more (once per year)
- more than once per year but less than once/month

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### **QUESTION #4 - RECREATION OPPORTUNITIES, CONT'D**

between here 5-6 x per year

This is very poorly stated. Confusing. List each separately.

Library, Parks & Rec

(More like 3 x yr.)

☺ Library twice/wk, Osborn 1 x/wk, Senior Center Folk Dance twice/wk, Parks & Rec classes 2x wk, Festivals All.

Don't know

more often than 1/yr - less than 1/month

or twice

more in the summer - we are part time residents (1)

at most (2)

Library since you didn't ask which. (2)

to take exercise class at Sr. Center 3 x week (3)

apx 8 times/year (1)

(this is way off - closer to 4 times a year)

### **QUESTION #5 - RATE QUALITY OF CITY SERVICES**

s. parking areas to put bike

s. energy assistance (excellent)

s. community law enforcement program advising rowdy college students living in neighborhood rentals.

s. Family planning and impact on our environment

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### QUESTION #5 - RATE QUALITY OF CITY SERVICES, CONT'D

- s. public works sewer
- s. the city had to remove tree from my backyard and the employees (Ron B?) that I dealt with were excellent.
- s. list of food pantries mailed to citizens mailed 1 x yearly
- a. (animal control) Excellent
- s. GT news
- m. observed only
- s. Rentals - where does our \$8.00 go?
- s. Streets (fair)
- e. but expensive! (good)
- h. downtown sucks (fair)
- s. disc golf course (excellent)
- s. automatic pay plan
- r. not enough affordable housing!! (good)
- s. evening bus schedule
- h. piles of leaves in fall
- n. I want auto billing
- s. citizen involvement with city council decisions (poor)
- s. neighborhood watch volunteers (excellent)
- s. public works re: crosswalks & bike lanes (excellent)
- g. needs expansion (fair)

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### **QUESTION #5 - RATE QUALITY OF CITY SERVICES, CONT'D**

- i. French
- f. more self-check out machines (good)
- l. n/a attended community meeting
- s. Don't like bike's (sic) on walking spaces. They need to use bike lanes/trails.
- s. Depts of Engineering and Permits (excellent)
- h. some excellent, others good
- s. animal control (fair)
- h. downtown (fair)
- l. too expensive especially for kids
- b. during windstorm, we were trapped in our home with lg trees on us. We were terrified, called 911, they hung up on us when we started to say we were not hurt. (Poor)
- j. mow grasses at dog park
- r. what? Nonsense!
- l. poor management (poor)
- n. Would like to be able to have water bill taken directly from my checking & Visa acct.
- s. Healthy start, PEP, Raft programs (excellent)
- s. Fire Dept came for carbon monoxide leak in furnace (excellent)

### **QUESTION #6 - RATING OF OTHER CITY SERVICES**

- e. too many! (Traffic signal operations - fair)
- \* chlorine odor noticeable in late summer

Circle & 99W - Walnut & 9<sup>th</sup> & Harrison are terrible

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### QUESTION #6 - RATING OF OTHER CITY SERVICES, CONT'D

- a. Fluoride horrible!
- c. More than once have I requested the city to repair the storm drain as water runs past it & across the street - freezing in winter & causing traffic hazard. No response.
- a. Well
- a. have well water
- d. none in my area of Skyline West. We pay for our own.
- a. Too much chlorine odor & taste (good)
- d. missing wheelchair ramps at some sidewalk intersections (poor)
- e. traffic signal operation - please extend timing for crossing city streets so that elderly & wheelchair users can safely cross.
- e. 36<sup>th</sup> & Harrison needs some fine tuning (poor)
- b. rats (fair)
- d. too much sweeping
- a.-e. I really appreciate the quality & reliability of these city services
- d. because alleys are not maintained. (poor)
- e. I'm concerned that the audible crosswalk signal doesn't work at 9<sup>th</sup> & Garfield
- e. good timing on Van Buren & Harrison
- a. (hate taste) (don't know)
- d. except Walnut! (good)
- b., c. are they cleaned
- c. on well (don't know)
- a. outside drinking water (poor)

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### **QUESTION #6 - RATING OF OTHER CITY SERVICES, CONT'D**

- b. very important to open a restroom please. All are closed (poor)
- e. faster (poor)
- a. we are on a well
- d. planting in roundabout @ Grant & Highland to (sic) high/block view.
- d. Need some serious repairs in some areas (fair)
- a. in summer (poor)
- e. Walnut & Highland (poor)
- a. Sometimes there is a very strong taste & smell of chlorine in the water.
- a. the water tastes bad like algae (fair)

### **QUESTION #7 - OVERALL RATING OF CITY SERVICES**

Except continue to hear stories about how Corvallis is business and developer unfriendly with excessive fees & regulations/restrictions that lack any semblance (sic) of common sense. Corvallis reputation continues to be elitist at its worst.

A note on question 7. Hear stories about how difficult it has become to do anything like remodel or build in Corvallis, even to do something as innocuous(sic) as replace an existing deck. I wasn't involved but, again, have heard stories about how the latest round of land use planning & code revisions have gone way overboard & lack common sense.

Really miss reg. scheduled street cleaner.

As to sanitary sewers - why do gardeners like us get shafted when we try to go green by paying service fee on non sewer H2O?

Only lived here 1 yr.

I especially appreciate leaf pick up!

2 ½

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### QUESTION #8 - PLAN FOR PUBLICLY OWNED TREES

- f. avoid planting tall trees under wires - results are ugly & unnatural
- f. plant blueberries and other easily managed edibles in public places
- f. removal of trees around intersections
- f. funding critical - need not do all at once; spread initial effort over many years.
- f. I think caring for trees and planting really depends on how educated the people are who do it. Sometimes the pruning around power lines ruins (sic) the trees
- f. more micro habitats for animals
- f. trees are good
- f. community neighborhood involvement
- f. help planning tree planting for home owners
- f. don't overdo the planning - care for trees and sidewalks as needed
- f. allow people to remove trees that cause sidewalk problems - example Peter Ball
- f. direction to home owners where trees need to go or are currently sited.
- a. Private trees too?
- e. I don't know what the plan is, so don't know if it needs to be better.
- f. Get the word out for volunteers to help w/planting/pruning
- f. A plan for preserving the natural indigenous flora and fauna in the area
- f. intersection road/street visual enforcement for safety (plant removal)
- f. Goals & guidelines for managing view sheds & sky views in neighborhoods impacted by weed trees, e.g. Doug firs. See NW area on Witham Hill surroundings.
- f. Citizen involvement

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### **QUESTION #8 - PLAN FOR PUBLICLY OWNED TREES, CONT'D**

- f. equality of this plan from neighborhood to neighborhood. More “parkway” type streets.
- f. Check with Albany as they seem to do much better than Corvallis.
- f. I love that Corvallis has so many trees!
- f. less government
- f. Parks - tree (sic) are laying down for like 6 mths (sic)
- f. Oak habitat restoration
- f. lighting
- f. food producing plants
- f. education and enforcement of arborist pruning standards. Mitigation system to replace trees lost through development. Better integrated landscape management, to match trees & shrubs & turf to a given site. More native landscaping.
- f. Help owner of large trees with disposal of limbs and leaves (needles)
- f. naturally, beautifully, non toxic
- f. Wheelchair accessible sidewalks
- f. more trees
- f. Remove trees on N. Side of Harrison and REPAIR THIS STREET
- c. if we/homeowners do not “own” the sidewalks WHY are we responsible for the repair. I’ve had to pay for this before.
- f. this does not include putting their hands & laws on trees already planted by property owners. Owners should be consulted, not told what’s going to be done on their property.
- f. Can we afford the extra expense (a, b, e)
- f. conflict resolution with owners
- f. removal of wild berries from common areas (greenbelts)

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### **QUESTION #8 - PLAN FOR PUBLICLY OWNED TREES, CONT'D**

- a. need more specific info (don't know)
- a. if the city owns the tree (yes, include)
- d. it would be nice if there was a fine structure in place to penalize people who cut down trees on a whim. Esp larger, taller trees in residential-neighborhoods. Ruining the tree cover in residential areas hurts property values and the quality of life for others around them. Often it's vandalism - de-facto. I'd like to see it come to a stop...a heavy fine structure would help to this end.
- f. A strategy for variety selection, including consultation with a variety of sources (not simply the City arborist), such as ecologists, botanists, permaculturists, etc.
- f. program to use/recycle wood from downed trees
- f. underground cables & lines would do much to benefit older trees.
- f. Encouraging residents to dump leaves in the street
- f. some places give out free trees if property owner abutting spaces agrees to care for them.
- f. creating a database of publicly owned trees and their condition, if one does not already exist.
- f. For the most part I think individual residents are happy to plant & care for trees - but some of the older trees in my neighborhood cost \$1000-1500 nearly every year to trim & maintain them for general safety.
- f. In general, I think homeowners should have the right to decide regarding trees on their own properties.
- f. under (c) do we really need to keep old trees as removal & planting of new tree
- f. really need more info to answer these
  - a. feels a bit like micro-management
  - c. depends on who planted & why
- e. If maintenance & care isn't planned, I'd just as soon not see a tree planted - too quickly can be an eyesore or unsafe.

### **QUESTION #8 - PLAN FOR PUBLICLY OWNED TREES, CONT'D**

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

- f. you can take care of these (Central Business District, residential areas, parks, natural areas)
- f. walking spaces have overgrowth of weed, grass ect (sic)
- f. use only the top rated arborists - not the cheapest in the area
- c. YES!
- f. I have been very disappointed in the pruning & care of older trees. They are butchered &/or frequently topped ruining the tree & the canopy cover
- f. need to weed newly planted medians
- a. depends
- f. better debris clean up following storms.
- f. public input for above plans
- f. yes!
- f. better communication to citizens about regulations and benefit of trees, replanting, etc.
- f. fruit trees - apple
- a., b. maybe
- a. please remove ivy; please remove invasives such as ivy; excellent idea (d)
- f. plan for preventing developers from removing existing tree canopy (e.g. Timberhill developments N. of Walnut!) Bad, bad, bad!
- f. No fertilizer! Plant native grasses & trees to reduce use of “potable” water for arbor/lawn care.
- f. Edible landscaping
- a. they do poor job!
- f. relief for individuals who own nearby houses & are currently charged for sidewalk repairs.
- f. Don't allow overgrowth of trees!

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### QUESTION #9 - VALUE OF WEBSITE FEATURES

- n. no computer
- n. we do not use
- n. pay invoices (very valuable)
- n. sex offender notices/updates
- n. pay utility bill (very valuable)
- a. allow printouts to mail (very valuable)
- n. comprehensive events calendar
- n. commercial space for rent within city (very valuable)
- n. don't have a web site at all
- n. don't have a web site
- n. not web literate
- a. what about people no access internet or have available @ library (very valuable)
- c. linked (very valuable)
- d. not all people have access. Asking what % do & they would use it.
- f. pros and cons for this (don't know)
- m. how do you know who is asking?
- n. rideshare
- n. events calendar more extensive
- n. Spanish translation of all pages and forms; main pages should be made available in Mandarin, Russian, French, and eventually as many others.
- n. I don't own a computer! N/A

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### QUESTION #9 - VALUE OF WEBSITE FEATURES, CONT'D

n. victims assist info

o. questions & answer chat

g. perhaps (somewhat valuable)

overall comment - does city still use WordPerfect? Has proven problematic in past when it comes to forms, documents, etc...

c. nice for ease of use perhaps (don't know)

l. Per survey item 9.1 - my gut reaction says if you break the law, correcting behavior isn't going to come with making it easy. There is something to be said for having to pay a fine in person. Now, on the other hand, if the city thinks that online fines payments might capture revenues from fines that might otherwise go ignored/unpaid by offender then it begs the question... is it really a fine and how much are we spending to try to collect? Is it worth it?

m. might be nice since non emergency phone number has limited hours.

n. What is the taxpayer cost of these?

n. Don't view

n. Don't have a computer

n. residential storm reports to help make clean up quicker (very valuable)

c. purpose of sites?

d. what's that?

e. I don't know what this means.

n. Not on Web

n. don't use it

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### QUESTION #10 - VISIT CITY WEBSITE, IF NOT, WHY?

- f. No computer
- f. don't like Internet
- f. limited time
- f. not aware of the City web site
- f. not a big user of the web
- f. no need to
- f. poorly designed
- f. no need
- f. the city seems to be working well enough and I have no personal dealings with the city.
- f. waste of time
- f. getting online is slow & tedious
- f. no personal need
- f. got info from other sources & just did not think about visiting the site.
- f. Taking time to do so
- f. don't have a web site at all
- f. haven't learned how to use
- f. I hate the Web
- f. Not my preferred means of getting information.
- f. Don't use computer
- f. difficult navigation. Tough to find specific topics
- f. never thought to look there

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### **QUESTION #10 - VISIT CITY WEBSITE, IF NOT, WHY?, CONT'D**

- f. web is already too big. Don't use for most local business.
- f. What about all of the citizens who do not have computers or who are not literate with a computer. Can you serve them as well as you do computer people?
- f. couldn't find info
- f. no time
- f. I consider computers to be inappropriate technology. There is too much waste, pollution, and resource extraction used in the manufacturing and use of computers. This technology is also filling up landfill space alarmingly fast. It's not worth the highly questionable "benefits" of widespread computer use.
- f. Several yrs ago I went into the site. This form indicates last 12 mo
- f. no time
- f. don't use computer much
- f. haven't visited it in over 2 years.
- f. Internet not started yet.
- f. Not as up to date as deptments (sic) claim. The info is not posted as claimed.
- f. Just didn't think of it.
- f. Forgot it existed. I prefer to read printed text. Don't want to have to print pages to read, either.
- f. Get info otherwise
- f. just never got around to it
- f. work full time - lower priority
- f. haven't needed anything yet.
- f. No need
- f. don't have time

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### **QUESTION #10 - VISIT CITY WEBSITE, IF NOT, WHY?, CONT'D**

- f. got the info I needed from another source
- f. get most of my info from print sources, not computer
- f. don't use internet when can do things in person
- f. don't need it
- f. don't use computer much for I am not good at using computer.
- f. just didn't bother to check it out
- f. never had a reason or felt like taking the time
- f. do not spend time on computer
- f. still learning how to use a computer.
- f. I don't like computers
- f. no need, student

### **QUESTION #11 - VALUE OF CITY SERVICES**

- p. don't know about it
- m. extreme! (very valuable)
- q. city parks (very valuable)
- q. more apparel shopping (very valuable)
- q. I found question 11 difficult to answer. All of the services it mentioned are important to me even though I don't use all of them. (e.g Police services are important to me even though I've never called the police or had any direct interaction).
- a. On a well
- b. shopping ops. (sic)
- q. department store needed. Supermarket on south side (very valuable)

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### QUESTION #11 - VALUE OF CITY SERVICES, CONT'D

- f. for all (very valuable)
- n. sweeping (somewhat valuable)
- p. bad neighbors! (very valuable)
- q. bike lane/path maintenance (very valuable)
- q. insect control (very valuable)
- p. Where? In town? (Don't know)
- q. more bike lanes on streets (very valuable)
- q. sustainability initiative...keep up the good work in this area!!
- m. Quality of paving leaves much to be desired (53<sup>rd</sup> St.) Too frequent street sweeping.
- q. slow down housing growth
- a. well
- b. Trader Joe's??? (very valuable)
- f., l. social services & low income housing - NO!
- o. (Bus = 1) - very valuable
- j. strict traffic law enforcement, especially in school zones.
- q. Jobs board to assist employers in finding employees through free posted advertisements in a central public location.
- q. street sweeping (very valuable)
- q. Frat boy control (very valuable)
- q. make the city stop growing (very valuable)
- n. street sweeping & leaf pick up or delivery (very valuable)

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### QUESTION #11 - VALUE OF CITY SERVICES, CONT'D

- f. no no
- q. street sweeping (not valuable)
- n. Our street is cleaned when it is not dirty, but Harrison is always strewn with glass & garbage...do small streets less often & big streets more often?
- q. bike shelter, lanes, paths
- e., f. don't use... (don't know)
- j. however, I get a bit peeved when I see three officers respond to one youth riding an inappropriate motor vehicle - tsk, tsk! Slow news day I guess (very valuable)
- c., j. too much \$ here now (somewhat valuable)
- q. street sweeping (very valuable)
- p. without sprays! (not valuable) where? how?
- q. Aquatic Center maintenance - keep it clean! (very valuable)
- p. awesome! (very valuable)
- j. needs to improve
- e., f., g. funny
- l. wha? (sic)
- p. a.k.a. poisons (not valuable)
- q. pedestrian/bicyclist citation enforcement (very valuable)
- q. no fertilizer use and native plant use (very valuable)
- q. health clinic (very valuable)
- j. police are ruid. (sic) racist!
- p. only if enough funds

### QUESTION #12 - TRANSIT SERVICE HOUR PRIORITIES

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

add route that specifically targets the elderly.

No opinion

extended range of services!!!

Make it so there isn't ½ hr. waits or longer at bus station when need to change buses

Check into route change to acomodate (sic) elders.

Change to several smaller vans for increased service

Fine as is

no opinion

Perhaps expand rtes (sic)?

I do not use the transit service

Do not know

I don't know which direction there is the most need in.

Serve more areas of town

provide transit systems Friday and Saturday night until bars close

I have not used transit, so I can't comment

unknown

Although I feel they are all necessary! ☺

running a tight schedule

no increase needed

this service should be cut

increase routes such as to east

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### **QUESTION #12 - TRANSIT SERVICE HOUR PRIORITIES, CONT'D**

never use

early in the morning, weekends

Target low income areas & encourage the OSU students to use transit & extend service in those areas. Transit between cities (i.e. Salem & Eugene) should be a priority.

2, then 1, then 3

I don't know. I don't use.

Don't know

All of above

Add service to run every half hour during morning & late afternoon commute times.

Don't know

Don't use it, so don't have knowledge of needs

no opinion

don't know

don't use

adjust routes so they are not chronically late, esp. in late afternoon. Ex.- after about 4:30 it can take an hour or more to get from campus to south town because of missed connection due to routes running late.

All of the above.

There should be public transportation for students/staff/parents to Crescent Valley High School!

Covered bus stops w/benches and schedules

more transit for drunk college kids

need more bigger stores

save money!

2007 CITIZEN ATTITUDE SURVEY COMMENTS

**QUESTION #12 - TRANSIT SERVICE HOUR PRIORITIES, CONT'D**

But cost wise, #2 is probably more feasible (answered 1)

expand area/CVHS/airport

no opinion

none of above

do not know

increase routs (sic) - coordinate w/ schools & hours

All of the above!

Didn't use

Trees should not be planted where they can cause damage to streets or sidewalks or where leaves can plug drains.

Increase service only if there are sufficient passengers to warrant. Consider smaller buses -

Better service to connect to Amtrack in Albany

don't spend it

smaller-sized buses serving more routes, not unlike Dial-A-Bus-for-everyone.

Sorry - haven't used

I don't use

Seriously - more bus service!

1 - at rush hrs.

don't use transit service

Get smaller, more efficient buses instead of running near empty 60-70% of the time - similar to Redding, Calif.

Refuse funding & save extracting more of our tax dollars

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### **QUESTION #12 - TRANSIT SERVICE HOUR PRIORITIES, CONT'D**

Have route in NW Corvallis that included GSH & clinic without having to go downtown & transfer to route going to Elks/Samaritan drives.

2. NO 3. NO Transit service is fine. ↑

Increasing to ½ hr service in Witham Hill area in morning to OSU and also in the evenings to go home > mostly in the rainy dark season.

Put 2 and 3 together!

Don't use - don't know

All

fine the way it is now.

None of above

not everyone works 9-5

sell the busses & refund the taxpayers' money

publicize bus schedule

spend the money somewhere else.

run buses later on game days

I don't use transit services but hear from others about how long it takes to get from downtown to the Clinic/Good Sam. for example. Perhaps add a few direct routes?

Don't know

Increase frequency of routes during commuter hours = 7-10 am, 3-6 pm

Sunday would help some people

All the above!

increase routes - maybe up in Clinic & hills

2007 CITIZEN ATTITUDE SURVEY COMMENTS

**QUESTION #12 - TRANSIT SERVICE HOUR PRIORITIES, CONT'D**

I'm not sure this is imp (sic) to increase

Not sure I want more funding spent on this.

Don't use this service

This town isn't big enough to need an expensive, elaborate transit service.

2 & 3 especially because of kids

Doesn't affect me.

Make changes necessary to assure the on-time schedules.

no opinion

I don't know

I don't know

Have not used the transit system. No comment

late night bus for safety please ☺

Use funds for very valuable services noted in item 11, versus increasing transit service hours

#2 would be awesome as well.

Spend it on economic development

Extend the area

Start replacing buses w/smaller ones - the lg. buses are rarely even ½ full.

Not sure. Don't use bus

All of the above

Don't use enough to know.

No opinion

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### **QUESTION #12 - TRANSIT SERVICE HOUR PRIORITIES, CONT'D**

start ½ hour earlier in AM

be on time, better routes - too late to get to OSU classes. Either you are late or have to go one hour earlier.

Do not use

rethink those buses!

Especially on Fri & Sat PMs! (2)

No opinion

We don't use

I don't use transit service so I have no opinion.

I would like to use the Albany/Corvallis Linn-Benton Loop, but the stops are not convenient for me.

Refund the \$ to taxpayers

no opinion

service to CV

Do not increase! "Available" funds are tax \$

Transit service up to CV & area

Put the money to better use

Extend service to more areas (more streets)

At present I don't use this service but is very useful service.

I don't use theses services

I don't use transit system. I cannot answer for others.

Leave alone

2007 CITIZEN ATTITUDE SURVEY COMMENTS

**QUESTION #12 - TRANSIT SERVICE HOUR PRIORITIES, CONT'D**

put the money into fixing streets

don't know because I do not use

**QUESTION #13 -AGREE OR DISAGREE:  
CITY PROVIDES QUALITY SERVICES, USES DOLLARS WISELY,  
LISTENS TO RESIDENTS**

b. with a few reservations (agree)

a. some yes some no

c., d.. Hope so!! (don't know)

e. what % of time?

e. Sometimes

b. mostly

c., e. STRONGLY! (disagree)

d. some (agree)

e. sometimes questionable (don't know)

neutral

curtail social services and end low income housing

e. not if they make wrong decision

e. but I assume so!

c. maybe too much (agree)

e. sometimes (agree)

b. somewhat (agree)

e. sometimes (agree)

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### **QUESTION #13 -AGREE OR DISAGREE:** **CITY PROVIDES QUALITY SERVICES, USES DOLLARS WISELY,** **LISTENS TO RESIDENTS, CONT'D**

- c., d., e. for the most part (agree)
- c. mostly (agree)
- e. mostly (agree)
- c. need parking garage downtown.
- b. The city seems to be exceptionally well funded. Corvallis schools seem to be inadequately funded. Might city funds be used to further assist the Corvallis schools.
- b. Statues on the corners?
- c. Let's see - Please consider buying the small open land behind the Regent Retirement for use as a meditation park. No more construction allowed - please!
- d. except the sherif (sic)

### **QUESTION #14- PACE OF CITY GROWTH**

Don't know

\* don't know

we need younger people 30-40, too many older folks are moving in (at about the right pace)

Regarding # 14: It is not so much the rate of growth that I find disquieting, but rather the type of growth. Increasing property values are forcing working families out of the community to Albany and Philomath. Allowing "big box" stores in is hurting our small businesses. I would have to see how low density development transforms Corvallis into a Bend, OR.

9<sup>th</sup> St. is starting to look like Salem's Lancaster.

I feel we have many more houses/residents than appropriate stores. Many children but little variety in places to buy their clothing, shoes, etc. 3 Safeways and 2 BiMarts - what a choice? 9<sup>th</sup> Street is a MESS

Too quick unlike building on Walnut. Not needed as lot for sale and rent and H.P. has gone way down. ☹

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### QUESTION #14- PACE OF CITY GROWTH, CONT'D

I would like to see Corvallis welcome businesses better than they have in the past. I'd prefer to see some of those that have tried in the past and the "anti-growth" populations sent them (sic) to Albany!

building too many houses & apartments - not affordable - need more green space

It concerns me that we seem to be growing in sections (except health care) that don't pay family living wage particularly small box-store, chain retail.

After HP dumped 5,000 people/families, are we growing?

I haven't decided yet. We're in a great transition possibly too fast, too early to tell

way too expensive to own a home here

What is the right pace?

Too many homes w/o increased businesses

Don't know. Too many new housing additions, not enough shopping & restaurants

housing (too quickly), business (too slowly)

### QUESTION #15 - RACE/ETHNICITY

Why does this matter?

Is this a legal question?

American!

This appears racist

#8 American Indian

Why do you even ask?

Decline to state

N.A. race is a cultural construct from the 15<sup>th</sup> Century; we are all the same!

white

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

### QUESTION #16 -GENDER

3. This is way too politically correct and stupid.

Why does this matter?

3. What a stupid answer. Only in Corvallis!

3. Oh, please! Do you really have to include this?!

3. ?? stupid question! How many are there?

and sexist

3 really!

(Poorly written question - there really are only 2 options here!)

Decline to state

- What?!

Do you mean animal ie - dog

### QUESTION #17 - YEARS LIVING IN CORVALLIS

In two separate times

85 years

Decline to state

born & raised & raising my own

1956 til now

### QUESTION #18 - AGE

85

age discrimination?

Decline to state

### QUESTION #19 - VOTE ON CITY ISSUES?

## 2007 CITIZEN ATTITUDE SURVEY COMMENTS

Always vote on city issues

if I understand it (usually vote)

Always!!

Always.

Definitely voting yes on 49, but I have recently started.

It depend (sic) if I am well educated on the matter.